

Cancellation Policy

Effective Date: Aug 1 2026

Valour Emergency Preparedness understands that circumstances may change. Our cancellation policy helps ensure fair treatment for students while allowing us to properly prepare instructors, equipment, and training resources.

Individual Course Registrations

Cancellations made more than **14 days before the course start date** may be eligible for:

- A full refund minus administrative fees, or
- Transfer to another available course date

Cancellations made within **14 days of the course date** may be subject to:

- No refund, or
- Transfer options at the discretion of Valour Emergency Preparedness

No Shows

Students who do not attend their scheduled course without prior notice will not be eligible for a refund.

Course Transfers

Requests to transfer to another course date will be considered based on availability.

Private Group Bookings

For private bookings, organizations must provide cancellation notice.

Cancellation fees may apply for:

- Instructor scheduling
- Travel arrangements
- Equipment preparation
- Facility costs

Course Cancellation by Valour

Valour reserves the right to cancel or reschedule training due to:

- Severe weather
- Instructor availability
- Safety concerns
- Unforeseen circumstances

If Valour cancels a course, students will receive the option of:

- Transfer to another course date, or
- Refund of course fees

Contact

For cancellation requests, contact:

Valour Emergency Preparedness
alex.valouremergencyprep@gmail.com