

Privacy Policy

Effective Date: Aug 1 2026

Valour Emergency Preparedness (“Valour,” “we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information of our clients, students, and website visitors.

This Privacy Policy explains how we collect, use, protect, and manage your information when you interact with our website, register for training, contact us, or use our services.

Information We Collect

We may collect personal information including:

- Name
- Contact information (email address, phone number, mailing address)
- Organization or employer information
- Course registration details
- Payment and billing information
- Certification and training records
- Any information voluntarily provided through forms or communication

How We Use Your Information

Valour may use your information to:

- Process course registrations
- Provide training services
- Issue certifications and course documentation
- Communicate important course updates
- Respond to inquiries
- Improve our services and website
- Maintain training records

Information Protection

We take reasonable steps to protect personal information from unauthorized access, loss, misuse, or disclosure.

Access to personal information is limited to individuals who require it to provide services, manage training, or maintain business operations.

Sharing Your Information

Valour does not sell, rent, or trade personal information.

Information may only be shared when necessary to:

- Provide certification records to approved training organizations
- Process payments
- Meet legal requirements
- Protect the safety and rights of individuals

Website Information

Our website may use cookies or similar technologies to improve user experience, analyze website traffic, and improve our services.

Your Rights

You may request access to, correction of, or removal of your personal information, subject to legal and operational requirements.

To make a privacy request, contact:

Valour Emergency Preparedness
alex.valouremergencyprep@gmail.com

Policy Updates

Valour may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date.